



Follow the money: understanding the financial side of gambling and its practical and policy implications

WEDNESDAY 15 NOVEMBER 2023

0800 – 1700 Registration Level 15 Lobby

Pre Conference Workshop 1 – Jay Robinson - Smart betting and safer gambling: Gambling Literacy where it matters most

Pre Conference Workshop 2 – Michael Wohl - The Good, The Bad, and the Ugly of Responsible Gambling: Things You Need to Know, “**but may be afraid to ask***”

1215 – 1300 LUNCH: Room: Level 15

Room: Hindmarsh Ballroom (Chair: Judi Single)

Plenary Session 1: Conference Opening

1300 – 1330: **Conference Opening:** Welcome to country - **Robert Taylor** ; NAGS president - **Judi Single**; Gambling Minister - **Hon Andrea Michaels**

1330: 1500: **Keynote Address – Lauren Levin** - The Sky did not fall in? How Australia can learn from Europe and prevent gambling harm

1500 -1530 Afternoon Tea – Lobby Level 15

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WEDNESDAY 15 NOVEMBER 2023		
Room: (Chair: Tracey Cochrane)	Room: (Chair: Nigel Calver)	Room: (Chair: Vjorn Bradow)
<p>1530 – 1700 Concurrent Session 1A</p> <p>Topic for presentations: Harm reduction</p> <ol style="list-style-type: none"> 1. Young people’s perceptions of the effects and value of sports betting inducements <u>Gianluca Di Censo</u> 2. Behavioural markers of harm and their potential in identifying product risk in online gambling <u>Paul Delfabbro</u> 3. Investigating Harm and Individual Differences Associated with Speculative Cryptocurrency Trading <u>Amy Mosbey</u> 	<p>1530 – 1700 Concurrent Session 1B</p> <p>Topic for presentations – Technology</p> <ol style="list-style-type: none"> 1. Leveraging Facial Recognition to reduce financial harm for gambling <u>Max Rattagan</u> 2. The Crown Playsafe journey: from player support to preventing harm <u>Dr Jamie Wiebe & Bhavia Taylor</u> 3. Moving upstream: Safer Gambling and Harms Prevention Using Technologies and Player Data <u>Tracey Schrans</u> 	<p>1530 – 1700 Concurrent Session 1C</p> <p>Topic: Consumer behaviour/ patterns</p> <ol style="list-style-type: none"> 1. Experiences of venue-based EGM gamblers during COVID-19 – lockdowns: Did they return to venues to gamble or substitute alternative leisure activities <u>Sarah Hare</u> 2. Understanding gambling consumer engagement with digital harm minimisation resources from multiple stakeholder perspectives <u>Dilushi Chandrakumar</u> 3. Follow the money -1.8m lost on the pokies in Fairfield City! <u>Peter Hope Danielle Taylor</u> 4. The role of the broad area EGM network in facilitating money laundering in Australia <u>Leigh Barrett</u>
18:00 – 20:00 WELCOME COCKTAIL PARTY	Room: Adelaide Zoo – Wrist band required	

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THURSDAY MORNING 16 NOVEMBER 2023		
0800 – 1700 Registration Level 15		
Room: Hindmarsh Ballroom (Chair: Judi Single)		
Plenary Session 2: 0900 – 1030 Keynote Address – Professor Michael Wohl - Betting on Self-Worth: The influence of a financially focused self-concept on the development and maintenance of problematic gambling		
1030 – 1100 Morning Tea – Level 15		
Room: (Chair: Kirsty Graham)	Room (Chair: Sarah Hare)	Room (Chair: Erica Harper)
1100 – 1230 Concurrent Session 2A Topic for presentations –Multi Cultural Lost in translation is an equity issue – Panel Panellist <u>Dr Emily Miller, Enaam Oudih, Memoona Rafique and Amanda Farah</u> <u>90-minute presentation</u>	1100 – 1230 Concurrent Session 2B Topic for presentations: Casino Loyalty programs and gambling risk: An Investigation of the Crown Rewards loyalty program <u>Maryann Wei; Russel Blamey; Paul Delfabbro; Jamie Wiebe, Kerry Sproston</u> <u>90-minute presentation</u>	1100 – 1230 Concurrent Session 2C Topic for presentations: South Australia Initiatives <ol style="list-style-type: none"> 1. Measuring our impact: A baseline for investing in gambling harm minimisation activity in South Australia <u>Tanya Strub</u> 2. Applying Smart Recovery’s theory to facilitating the Gambling support group for Vietnamese Australians. <u>Thao Nguyen</u> 3. The South Australian model to harm minimisation <u>Thomas Owens</u>
1230 – 1330 Lunch Room: Level 15		



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THURSDAY EARLY AFTERNOON 16th NOVEMBER 2022 1330 - 1500

Room: Hindmarsh Ballroom (Moderator: Dr. Anastasia Hronis)

Topic for presentation: Advancements in responsible gambling – practice and policy implications

Panellists – **Paul Newson, Sonja Bauer, Nadine Grinblat, Paul Delfabbro**

90-minute presentation

1500 – 1530 Afternoon Tea – Level 15

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THURSDAY LATE AFTERNOON 16th NOVEMBER 2022		
Room: (Chair: Dr Judi Single)	Room: (Chair: Louise Murphy)	Room: (Chair: Tracey Cochrane)
<p>1530 – 1700 Concurrent Session 3A</p> <p>Topic for presentations: Consumer protection</p> <ol style="list-style-type: none"> 1. Finding the Invisible At-risk Player - Using technology to help identify customers spending beyond affordable limits. D.A. Schellinck, T.A. Schrans, H. Ye, Q, Wang 1. Game Responsibly? Evaluating the effect of consumer advice in a video game advertisement on gamin urges and intentions. Declan McCole 2. Incentivised treatment and recovery: The CONGAM Feasibility Study of contingency management for the treatment of harmful gambling. Simon Dymond 	<p>1530 – 1700 Concurrent Session 3B</p> <p>Topic for presentations: Financial Counselling</p> <ol style="list-style-type: none"> 1. Mitigating gambling – related financial harm: A multi-faceted approach. Nigel Calver 2. Improving financial resilience through counselling support Tracy Stevens and Aaron Kenney 3. Money tells a story. Heather Talbott & David Mc Analen 	<p>1530 - 1700 Concurrent Session 3C</p> <p>Topic for presentations: Harm Minimisation</p> <ol style="list-style-type: none"> 1. Moving the Ambulance from the bottom of the Hill: Preventing Harms Through Interactions With Customers. Jay Robinson 2. What do gamblers and significant others want from a Lived Experience Program? What models are seen to work. Sarah Hare 3. Psychoeducation on developmental needs to assist parents of adolescent gamers. Daniel L. King
1730 – 1830 ANNUAL GENERAL MEETING	Room: TBA Sign in table:	

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FRIDAY MORNING 17 NOVEMBER 2022

0800 – 1100 Registration

Room: Hindmarsh Ballroom

Plenary Session 3: Michael Walker Memorial Lecture

0900-0915

0915 – 1030 **Panel Discussion – Watching the money: striking the balance between player privacy and regulatory control**

Moderator: Nadine Grinblat. Panellists: Sarah Hare, Andrew Grill, Luke Bucciarelli and TBA

1030 – 1100 Morning Tea – Lobby and Room 2

Room: (Chair: Kirsty Graham)

1100 – 12.30 Concurrent Session 5A

Topic for presentations: Crime and Justice

1. Criminal Justice Gambling Help Service Fine Enforcement Repayment Unit Pilot.
Tricia Oats
2. Using structured analytical intelligence techniques to investigate financial crime threats in a casino.
Rob Vaudrey
3. Hand in glove? Exploring the intersection between money laundering and gambling harm behaviour and regulation.
Monique Bielanowski

Room: (Chair Erica Harper)

1100 – 12.30 Concurrent Session 5B

Topic for presentations: Attitudes and Behaviours

1. Comorbidity of Problem Gambling in an Australian substance use treatment population “There is more to problem gambling than just money”.
Benedict Osei Asibey, Ron Strauss, Gilbert Whitton, Elizabeth Conroy
2. Gambling Suicide, Search Engine Optimisation and Online Casinos.
James G. Phillips
3. Conservative or Liberal? Examining the role of political ideology on gambling attitudes and behaviour.
Jasmina Ilicic

Room: (Chair: Nigel Calver)

1100 – 12.30 Concurrent Session 5C

Topic for presentations: Aboriginal and Multicultural

1. Financial Counselling – A new strategy offering to problem gamblers for their recovery from gambling harm.
Fong Ung
2. Understanding the financial impacts of gambling-related harm in South East Queensland’s African migrant communities
Amiel Nubaha and Helen Poynten
3. Clinical yarning in a gambling treatment setting.
Ashley Gordon

12.30 – 13.30 Lunch Room: Level 15



FRIDAY EARLY AFTERNOON 17 NOVEMBER 2022

Hindmarsh Ballroom (Room Chair: TBC)

1330 – 1500 Concurrent Session 6A

Topic for presentation:

Topic for presentations: Lived Experience

90-minute presentation

1. It's not just about the money: A lived experience in financial harm discussion panel
Moderators: **Daniel Payne & Andrew Robinson**

1500- 1530 Conference Close- NAGS Chair Judi Single.

1600-1800 Conference Cocktail Function: Level 15