

From Responsibility to Accountability: Putting Principles into Action

WEDNESDAY 23rd NOVEMBER 2022

0800 – 1700 Registration Level 2 Lobby

1215 – 1300 LUNCH: Room: Lobby and Room 2

Room: Stateroom (Chair: Mara Lovrin)

Plenary Session 1: Conference Opening

1300 – 1330: **Conference Opening:** Welcome to country; NAGS president (Mara Lovrin) ; Clive Allcock

1330: 1500: **Keynote Address and panel: Jay Robinson. Community resilience and gambling: Humanitarian strategies to build local strengths in a complex/post-Covid world**

Panellists: Jay Robinson; Judi Single; Mark Condi; Anne Fitzgerald

1500 -1530 Afternoon Tea – Lobby and Room 2

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WEDNESDAY 23RD NOVEMBER 2022		
Room: Stateroom (Chair: Nadine Grinblat) 1530 - 1700 Concurrent Session 1A Topic for presentation: Building an evidence base 1. Anna Thomas: Current evidence in gambling research Findings from a scoping review 2. Sally Gainsbury & Nicki Dowling: How solid is our foundation for policy and practice? Assessing the evidence base for prevention and treatment 3. Ashley Gordon: Gambling in indigenous communities	Room 3-4: (Chair: Jane Oakes) 1530 - 1700 Concurrent Session 1B Topic for presentations: Harm minimisation and responsible gambling 1. Anastasia Hronis. The Future of Responsible Gambling – Where Are We Going and How Far Have We Come? 2. Aino Suomi. Gambling harm experienced by children of parents who gamble 3. Anna Campbell & Daniel Sledge. When “school” is not just your ABCs: Gambling help programs learning approach to harm minimisation in communities.	Room: 5-6 (Chair: Tracey Cochrane) 1530 - 1700 Concurrent Session 1C Topic for presentations: Venue staff training 1. Dylan Pickering, Alex Blaszczyński, & Sally Gainsbury. From Reactive to Proactive: Guiding Principles for Staff Training to Effectively Manage Problem Gambling Risk in Venues. 2. Ben Riley, Sharon Lawn, Beth Crisp, Malcolm Battersby. Much ado about nothing? A comprehensive review of the role of land-based gambling venue employees in facilitating problem gambling harm reduction and help-seeking. 3. Karl de Kroo; Michael Gidley, <u>Carly Richardson</u> : Making customer safety the new normal
1800 – 2100 WELCOME COCKTAIL PARTY	Room: Sydney Aquarium Darling Harbour	

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THURSDAY MORNING 24 NOVEMBER 2022		
0800 – 1700 Registration Level 2 Lobby		
Room: Stateroom (Chair: Mara Lovrin)		
Plenary Session 2: 0900 – 1030 Keynote Address – Professor Michael Wohl: Loyalty card programs and responsible gambling		
1030 – 1100 Morning Tea – Lobby and Room 2		
Room: Stateroom (Chair: Tom Swanton)	Room 3-4 (Chair: Jabez Allies)	
1100 – 1230 Concurrent Session 2A Topic for presentations: Product risk 1. Paul Delfabbro: Assessing gambling product risk 2. Luca Di Censo: The influence of gambling advertising on young people: A critical review 3. Seungyeon Kim: Anxiety, problematic gaming and video games	1100 – 1230 Concurrent Session 2B Topic for presentations: Casinos and venue issues 1. Jovanie Tuginay, Catherine Prentice & Brent Moyle: Customer experience with automated games: influence of customer engagement and loyalty and loyalty in land-based casinos 2. Alexandra Hoskins..The Casino Sector Fallout: Reforming, Re-building and Regulating. 3. Michiel Brodie. Integrating Customer Risk Sources	
1230 – 1330 Lunch Room: Lobby and Room 2		

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THURSDAY EARLY AFTERNOON 24 NOVEMBER 2022		
Room: Stateroom (Chair: Sarah Hare)	Room 3-4: (Chair: Mandy Tervit-Veasey)	Room: 5-6 (Chair: Dylan Pickering)
<p>1330 – 1500 Concurrent Session 3A</p> <p>Topic: Assisting gamblers</p> <ol style="list-style-type: none"> 1. Dowling, Merkouris, & Simone Rodda: GamblingLess: In-the-moment: A just-in-time adaptive intervention providing ‘in-the-moment’ support 2. Steve Novak: Development of an outcomes assessment tool for people impacted by the gambling related problems of a family member 3. Heather Talbott & David McAnalen: Changing the lens from problem to solution 	<p>1330 - 1500 Concurrent Session 3B</p> <p>Topic: Risk, finance and governance</p> <ol style="list-style-type: none"> 1. Tracy Parker: Affecting meaningful change with standards and accreditation 2. Therese Kanaan & Sally Gainsbury. Will consumers use their banks to minimise gambling harms? Intention to use card blocks and other bank-initiated gambling protection features 3. 	<p>1330 - 1500 Concurrent Session 3C</p> <p>Topic: Technology and gambling</p> <ol style="list-style-type: none"> 1. John McAlaney: Social (mis) perceptions of online gambling in a UK public sample: Implications and opportunities. 2. <u>Paul Delfabbro</u>, Daniel King: Cryptocurrency trading and problem gambling 3. Tony Azouri: Beyond the barrier: The use of facial recognition technology to investigate and detect problem gambling indicators at Christchurch Casino.
<p>1500 – 1530 Afternoon Tea – Lobby and Room 2</p>		

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THURSDAY LATE AFTERNOON 24 NOVEMBER 2022		
Room: Stateroom (Chair: Alex Blaszczyński)	Room 3-4: (Chair: Leigh Barrett)	Room: 5-6 (Chair: Paul Delfabbro)
<p>1530 – 1700 Concurrent Session 4A</p> <p>Topic for presentation: Self-Exclusion: Views on Challenges from a Range of Stakeholders</p> <p>Mike Penfold, Tony Azouri, Christopher Hunt, Dylan Pickering, Dini Soulio</p>	<p>1530 – 1700 Concurrent Session 4B</p> <p>Topics: Help-seeking and treatment</p> <ol style="list-style-type: none"> 1. Helen Poynton: Understanding the impact of COVID-19 on gambling help service client trends 2. Jane Oakes: The Frantic Seeking of Credit during Poker Machine Problem Gambling: A Public Health Perspective 3. Hung Ton: Working with an underserved community 	<p>1530 – 1700 Concurrent Session 4C</p> <p>Topics: Technology and responsible gambling</p> <ol style="list-style-type: none"> 1. Tom Swanton et al.: Cashless gambling: Consumer perspectives on the risks and benefits of digital payments systems for electronic gaming machines 2. Jabez Allies: Responsible gambling technology 3. Dan Mitchell: NSW Codes of Practice
1730 – 1830 ANNUAL GENERAL MEETING	Room: Stateroom	

From Responsibility to Accountability: Putting Principles into Action

FRIDAY MORNING 25 NOVEMBER 2022

0800 – 1100 Registration

Room: Stateroom

Plenary Session 3: Michael Walker Memorial Lecture

0900-0915 Dr. Clive Allcock

0915 – 1030 **Panel Discussion on developments in cashless gaming: Anna Thomas, Sally Gainsbury, Tom Swanton, Paul Delfabbro, Sarah Hare**

1030 – 1100 Morning Tea – Lobby and Room 2

Room: Stateroom (Chair: Nicki Dowling)

1100 – 1300 Concurrent Session 5A

Topics: Digital convergence/ gaming

1. Mark Johnson: Gaming and online streaming
2. Amelia Delic: Risks and protective factors in play-to-earn gaming
3. Paul Delfabbro, Amelia Delic, & Daniel King: Conceptual and structural issues in play-to-earn gaming
4. Jennifer Park, Daniel L. King, Laura Wilkinson-Meyers, Simone N. Rodda. Screening and treatment of video gaming in problem gambling services: Current practices and future preferences

Room 3-4: Chair (Erica Harper)

1100 – 1300 Concurrent Session 5B

Topics: Service responses in NSW and service supports

1. Breanna Rosman. Co-Design of Peer Support for People Experiencing Gambling Harm in NSW
2. Alison Parkinson: Implementing Principles of Early Intervention and Prevention into the Delivery of Gambling Support and Treatment Services in NSW
3. Kate Flannery & Nathan Fox: Improving the effectiveness of the NSW Responsible Conduct of Gambling Training. An evidence-based approach to minimising gambling harm.
4. Anna Campbell, Daniel Sledge, Emma Every, Marivel Dayday. When “school” is not just your ABCs.- Gambling help programs yarning approach to harm minimization in communities

Room: 5-6 (Chair: Nigel Calver)

1100 – 1300 Concurrent Session 5C

Topic: Harm minimisation

1. Sally Gainsbury & Robert Heirene: Developing targeted, real-time responsible gambling messaging to increase consumer protection tool use and minimise gambling harms
2. Marty Thompson: Minimising harm in our patch (One Family of Clubs Thinks Holistically About Gambling Harm Minimisation)
3. Kaitlyn Sturges, Nadine de Villa & Christopher Hunt. Strategic community engagement to enhance treatment

1300 – 1400 Lunch Room: Lobby and Room 2

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FRIDAY EARLY AFTERNOON 25 NOVEMBER 2022		
Room: Level 2 Stateroom (Chair: Christopher Hunt)		
<p>1400 – 1530 Concurrent Session 6A</p> <p>Topics: Psychological studies</p> <ol style="list-style-type: none"> 1. Ben Riley, David Plevin, Lee li, Michael Baigent. Betting on Australian rules football: Can expert tipsters beat randomness? 2. Christina Galanis & Daniel King. Gaming disorder and stigma-related perceptions of problem and non-problem gamers 3. Tiffany Copley, Jane Oakes, & Quentin Black. Innovative treatment support group program- from engagement to treatment, recovery, and beyond during a pandemic. 		
1530 – 1600 Afternoon Tea – Level 2: Lobby and Room 2		
1600-1800 Conference Cocktail Function : Level 2 Lobby		