

From Responsibility to Accountability: Putting Principles into Action

WEDNESDAY 23rd NOVEMBER 2022
0800 – 1700 Registration
1215 – 1315 LUNCH Room: Level 2 Lobby
Room: Level 2 Stateroom (Chair: Mara Lovrin/ Paul Delfabbro)
<p><u>Plenary Session 1: Conference Opening</u></p> <p>1315 – 1330: Conference Opening: NAGS president</p> <p>1330: 1500: Keynote Address and panel: Jay Robinson. Community resilience and gambling: Humanitarian strategies to build local strengths in a complex/post-Covid world</p> <p>Panellists: Jay Robinson; Judi Single; [confirming others]</p>
1500 -1530 Afternoon Tea – Level 2 Lobby

WEDNESDAY 23RD NOVEMBER 2022		
Room: Level 2 Room 2 (Chair: Nadine Grinblat) 1530 - 1700 Concurrent Session 1A Topic for presentation: Building an evidence base <ol style="list-style-type: none"> 1. Anna Thomas: Current evidence in gambling research Findings from a scoping review 2. Sally Gainsbury & Nicki Dowling: How solid is our foundation for policy and practice? Assessing the evidence base for prevention and treatment 3. Ashley Gordan: Gambling in indigenous communities 	Room 3: (Chair: Jane Oakes) 1530 - 1700 Concurrent Session 1B Topic for presentations: Harm minimisation and responsible gambling <ol style="list-style-type: none"> 1. Anastasia Hronis. The Future of Responsible Gambling – Where Are We Going and How Far Have We Come? 2. Aino Suomi. Gambling harm experienced by children of parents who gamble 3. Anna Campbell & Daniel Sledge. When “school” is not just your ABCs: Gambling help programs learning approach to harm minimisation in communities. 	Room: Level 2 Room 4 (Chair: Alex Blaszczyński) 1530 - 1700 Concurrent Session 1C Topic for presentations: Venue staff training <ol style="list-style-type: none"> 1. Dylan Pickering: Staff training and managing problem gambling risk in venues 2. Ben Riley: Venue employees and harm minimisation 3. Carly Richardson: Making customer safety the new normal
1800 – 2100 WELCOME COCKTAIL PARTY	Room: Sydney Aquarium Darling Harbour	



THURSDAY MORNING 24 NOVEMBER 2022

0800 – 1700 Registration

Room: Level 2 Stateroom (Chair)

Plenary Session 2:

0900 – 1030 **Keynote Address – Professor Michael Wohl: Loyalty card programs and responsible gambling**

1030 – 1100 Morning Tea – Level 2 Lobby

Room2 (Chair: Tom Swanton)

Room 3 (Chair: Jabez Allies)

Room:4 (Chair:)

1100 – 1230 Concurrent Session 2A

Topic for presentations: Product risk

1. Paul Delfabbro: Assessing gambling product risk
2. Luca Di Censo: A review of gambling advertising
3. Seungyeon Kim: Anxiety, problematic gaming and video games

1100 – 1230 Concurrent Session 2B

Topic for presentations: Casinos and venue issues

1. Jovanie Tuguinay, Catherine Prentice & Brent Moyle: Customer experience with automated games: influence of customer engagement and loyalty and loyalty in land-based casinos
2. Alexandra Hoskins. The Casino Sector Fallout: Reforming, Re-building and Regulating.
3. Michiel Brodie. Integrating Customer Risk Sources

1100 - 1230 Concurrent Session 2C

Topic for presentations: Responsible gambling: Responsible wagering and gambling:

PANEL discussion

1230 – 1330 Lunch

Room: Level 2 Lobby

THURSDAY EARLY AFTERNOON 24 NOVEMBER 2022

Room:2 (Chair: TBC)	Room 3: (Chair: Mandy Tervit-Veasey)	Room: 4 (Chair: Paul Delfabbro)
<p>1330 – 1500 Concurrent Session 3A</p> <p>Topic: Assisting gamblers</p> <ol style="list-style-type: none"> 1. Dowling, Merkouris, & Simone Rodda: GamblingLess: In-the-moment: A just-in-time adaptive intervention providing ‘in-the-moment’ support 2. Simone Rodda, Stephanie Merkouris, & Nicki Dowling: Gambling Habit Hacker: The development of a smartphone app designed to provide in the moment support for sticking to gambling limits 3. Heather Talbott & David McAnalen: Changing the lens from problem to solution 	<p>1330 - 1500 Concurrent Session 3B</p> <p>Topic: Risk, finance and governance</p> <ol style="list-style-type: none"> 1. Tracy Parker (topic TBC) 2. Therese Kanaan & Sally Gainsbury. Will consumers use their banks to minimise gambling harms? Intention to use card blocks and other bank-initiated gambling protection features 3. Leigh Barrett and James Barrett. The role of the broad area EGM network in facilitating money laundering in Australia 	<p>1330 - 1500 Concurrent Session 3C</p> <p>Topic for presentations: Technology and gambling</p> <ol style="list-style-type: none"> 1. John McAlaney: Online gambling in the UK 2. Paul Delfabbro: Cryptocurrency trading and problem gambling 3. Tony Azouri: Beyond the barrier: The use of facial recognition technology to investigate and detect problem gambling indicators at Christchurch Casino.

1500 – 1530 Afternoon Tea – Level 2 Lobby

THURSDAY LATE AFTERNOON 24 NOVEMBER 2019		
Room: 2 (Chair: Alex Blaszczyński)	Room 3: (Chair: TBC)	Room:3-4 (Chair: Dylan Pickering)
<p>1530 - 1700 Concurrent Session 4A</p> <p>Topic for presentation: Self-Exclusion: Views on Challenges from a Range of Stakeholders</p> <p>Mike Penfold, Tony Azouzi, Christopher Hunt, Dylan Pickering, Dini Soulio</p>	<p>1530 - 1700 Concurrent Session 4B</p> <p>Topic for presentations: Help-seeking and treatment</p> <ol style="list-style-type: none"> 1. Helen Poynton: COVID 19 and help-seeking trends 2. Jane Oakes: Credit seeking and problem gambling 3. Hung Ton: Working with an underserved community 	<p>1530 - 1700 Concurrent Session 4C</p> <p>Topic for presentations: Technology and solutions</p> <ol style="list-style-type: none"> 1. Tom Swanton: Cashless gaming in EGMs 2. Jabez Allies: Responsible gambling technology 3. Ella Raymond & Nicki Dowling: Using digital technology to transform gambling treatment and support services across NSW
1730 – 1830 ANNUAL GENERAL MEETING	Room: 3-4	

FRIDAY MORNING 25 NOVEMBER 2022

0800 – 1100 Registration

Room: Stateroom (Chair)

Plenary Session 3: Michael Walker Memorial Lecture

0900 – 1030 Panel Discussion on developments in cashless gaming: Paul Delfabbro, Sally Gainsbury, Tom Swanton, Sarah Hare

1030 – 1100 Morning Tea – Level 2 Lobby
Poster Presentation

Room:2 (Chair: Erica Harper)

Room 3: Chair (Paul Delfabbro)

Room: 4 (Chair: Nicki Dowling)

1100 – 1300 Concurrent Session 5A

Topic for presentations: Service responses in NSW

1. Kerri Laurance: Peer support for problem gambling in NSW
2. Natalie Wright: Early prevention in NSW
3. Kate Flannery: Responsible gambling training

1100 – 1300 Concurrent Session 5B

Topic for presentations: Digital convergence/ gaming

1. Mark Johnston: Gaming and online streaming
2. Amelia Delic: Risks and protective factors in play-to-earn gaming
3. Jennifer Park et al. Screening and treatment of video gaming in problem gambling services: Current practices and future preferences

1100 – 1300 Concurrent Session 5C

Topic for presentations: Harm minimisation

1. Sally Gainsbury & Robert Heirene: Developing targeted, real-time responsible gambling messaging to increase consumer protection tool use and minimise gambling harms
2. Marty Thompson: Minimising customer safety in our patch
3. Heather Talbott & David McAnalen: Changing the lens from problem to solution
4. Kaitlyn Sturges, Nadine de Villa & Christopher Hunt. Strategic community engagement to enhance treatment

1300 – 1400 Lunch

Room:

FRIDAY EARLY AFTERNOON 25 NOVEMBER 2022

Room: 2 (Chair: Christopher Hunt)	Room 3: Chair (Simone Rodda)	Room: 3-4 (Chair: Mara Lovrin)
<p>1400 – 1530 Concurrent Session 6A</p> <p>Topic for presentations: Panel on Building a career in gambling studies (Kate Flannery & Paul Delfabbro)</p>	<p>1400 – 1530 Concurrent Session 6B</p> <p>Topic for presentations: Psychological studies</p> <ol style="list-style-type: none"> 1. <u>Ben Riley</u>, David Plevin, Lee li, Michael Baigent. Betting on Australian rules football: Can expert tipsters beat randomness? 2. Christina Galanis & Daniel King. Gaming disorder and stigma-related perceptions of problem and non-problem gamers 3. Tiffany Copley, Jane Oakes, & Quentin Black. Innovative treatment support group program- from engagement to treatment, recovery, and beyond during a pandemic. 	<p>1400 – 1530 Concurrent Session 6C</p>

1530 – 1600 Afternoon Tea – Level 2 Lobby



FRIDAY LATE AFTERNOON 25 NOVEMBER 2022

Room: 2 (Chair:)		Room: 3-4(Chair:)
<p>1600 – 1700 Concurrent Session 7A</p>		<p>1600 – 1700 Concurrent Session 7C</p>
<p>1900 for 2100 CONFERENCE RECEPTION</p>	<p>Room: Level 2 Lobby</p>	