

**Big Data, Social Media, and Online developments: Changing Paradigms & its implication**

WEDNESDAY MORNING 22 NOVEMBER 2017	
<b>0800 – 1700 Registration</b>	
<b>Room: Australia Room 3</b>	<b>Australia Room 4</b>
<b>Pre-Conference Workshop:</b>	<b>Pre-Conference Workshop:</b>
0900 – 1145 <b>The Neuroscience of Gambling Addiction Workshop</b> Dr. Luke Clark - Director of the Centre for Gambling Research at UBC	0900 – 1145 <b>'Mindfulness' in the Gambling Space. A Practical Approach to working in 'The Zone'.</b> Mara Lovrin - Anglicare Tasmania
<b>1230 – 1330 Lunch</b>	
<b>Room: Australia Room 1, 2 &amp; 3 (Chair: Alex Blaszczyński)</b>	
<b>Plenary Session 1: Conference Opening</b>	
1330 – 1345 <b>Welcome to Country</b>	Mr Gheran Steel, CEO, Boonwurrung Foundation/ Culture Evolves (performance)
1345 – 1400 <b>Conference Opening</b>	The Hon Marlene Kairouz MP, Minister for Consumer Affairs, Gaming and Liquor Regulation
1400 – 1500 <b>Keynote Address</b>	<b>From Pixels to Prizes: On player migration from video-games to gambling</b> Dr Daniel King, School of Psychology, The University of Adelaide
<b>1500 -1530 Afternoon Tea</b>	

**WEDNESDAY AFTERNOON 22 NOVEMBER 2016**

Room: Australia Room 1 & 2 (Chair: Sally Gainsbury)	Room: Australia Room 3 (Chair: Marisa Fogarty)	Room: Australia Room 4 (Chair: Stephanie Merkouris)
<p><b>1530 - 1715 Concurrent Session 1A</b></p> <p><b><u>On-line Gambling, Emerging Trends</u></b></p> <p>Sports betting as an emerging trend: findings from a prevalence study and Gambler’s Help data. <u>Helen Miller</u></p> <p>Skin in the game: Understanding eSports betting and skin gambling. <u>Nancy Greer</u></p> <p>Is daily fantasy sports harmful?: An Australian enquiry. <u>Dylan Pickering</u></p> <p>Understanding the Significant Growth of Problem Online Sports Betting in Gambling Help Services. <b>(Brief Presentation)</b> <u>Helen Poynten and Vicki Cella</u></p>	<p><b>1530 - 1730 Concurrent Session 1B</b></p> <p><b><u>Youth Gambling and Prevention</u></b></p> <p>Love the game, not the odds. <u>Cam Lieng and Tiffany Hanna</u></p> <p>Helping students develop healthy and informed gambling attitudes and build resilience to harm. <u>Sally Gissing</u></p> <p>Canadian Approach to Youth Gambling Education &amp; Prevention &amp; Introduction of “Game-bling”. <b>(Presentation – 60 minutes)</b> <u>Mina Hazar and Adela Colhon</u></p>	<p><b>1530 - 1730 Concurrent Session 1C</b></p> <p><b><u>Developments in Training &amp; Treatment</u></b></p> <p>Initial Implementation of revised Victorian Responsible Service of Gaming Training – outcomes and lessons learned. <u>Hannah Drake and Brett Hetherington</u></p> <p>Prevention project: building the capacity of the criminal justice system. <u>Mark Halloran</u></p> <p>Making a space for gambling and gaming in the conversations we have with young people. <u>Leigh Bartlett</u></p> <p>Dispelling myths for counsellors and clients. <u>Rob Wootton</u></p>
<p><b>1800 – 2000 WELCOME COCKTAIL PARTY</b></p>	<p><b>Room: Function Foyer</b></p>	

**THURSDAY MORNING 23 NOVEMBER 2017**

**0800 – 1700 Registration**

**Room: Australia Room 1, 2 & 3 (Chair: Alexander Blaszczyński)**

**Plenary Session 2:**

0900 – 1030 **Keynote Address** **The neuroscience of the ‘player-product’ interaction: implications for emerging technologies**  
Dr. Luke Clark - Director of the Centre for Gambling Research at University of British Columbia, Canada

**1030 – 1100 Morning Tea**

**Room: Australia Room 1 & 2 (Chair: Rowan Cameron)**

**1100 – 1230 Concurrent Session 2A**

**Developments in Gambling – Venue Responsibility**

Continuous play, continuous improvement: the implementation and on-going development of Servisio mobile host responsibility application at Christchurch Casino. Tony Azouri

Behavioural Feedback tools and the implications for empowering gamblers. Zhenzhen Nong

Yarning with The Mob. Rugby League Legend Nathan Hindmarsh and Warruwi Gambling Help Counsellor Harry Beckers discuss the positive impact of sharing Nathan’s own battle with gambling in disadvantaged Indigenous communities in NSW.

**Room: Australia Room 3 (Chair: Jane Oakes)**

**1100 - 1230 Concurrent Session 2B**

**On-line gambling – motivation, risk and severity**

Australian gamblers use of offshore sites: Understanding online gambler’s motivations & actions online.  
Sally Gainsbury

Determining cut-off values for the problem gambling severity index in treatment-seeking gamblers.  
Stephanie Merkouris

The shape of risk curves for gambling frequency, expenditure, and proportion of income in Australia.  
Chris Greenwood

**Room: Australia Room 4 (Chair: Mara Lovrin)**

**1100 - 1230 Concurrent Session 2C**

**Community Health, Preventative and Innovated Approaches**

Online health promotion: a gamble going forward  
Marisa Fogarty

Building the evidence – a public health approach to prevent and reduce gambling harm in Victorian communities.  
Niamh O’Brien, Manu Peeters, Terefe Aborete and Chanh Mann

Three sides of the coin – using theatre to create change. Innovations in the community sector.  
Judy Avisar

**1230 – 1330 Lunch**

**THURSDAY EARLY AFTERNOON 23 NOVEMBER 2017**

Room: Australia Room 1 & 2 (Chair: Nadine Grinblat)	Room: Australia Room 3 (Chair: Daniel King)	Room: Australia Room 4 (Chair: Sue Bertossa)
<p><b>1330 – 1500 Concurrent Session 3A</b></p> <p><b><u>Responsible Gambling</u></b></p> <p>Responsible Gambling and the G4 Accreditation Process <b>(Brief Presentation)</b> <u>Pieter Remmers</u></p> <p>Moving with the times – Nationally consistent consumer protection for Australians gambling online. <b>(Brief Presentation)</b> <u>Tristan Reed</u></p> <p>Responsible Gambling - or have we been gamed?</p> <p><b>(Panel Discussion – 60 minutes)</b></p> <p>Moderator: <u>Margie Law</u></p> <p>Panel: Sarah Hare, David Rowell, Cate Carr, Mara Lovrin and Tony Phillips</p>	<p><b>1330 - 1500 Concurrent Session 3B</b></p> <p><b><u>Participation Online and Sports Gambling</u></b></p> <p>Sport, Gambling, and implicit associations among young Australians. <u>En Li</u></p> <p>Mapping participation and expenditure trends in club electronic gaming machine play. <u>Brittany Keen</u></p> <p>Predicting problem gambling among athletes, former-athletes, and non-athletes, using impulsivity, sensation seeking and erroneous gambling related beliefs. <u>Keis Ohtsuka</u></p>	<p><b>1330 - 1500 Concurrent Session 3C</b></p> <p><b><u>Treatment Effectiveness</u></b></p> <p>Problem Gambling: Untangling expectations and motives. <u>Christina Rash</u></p> <p>Evaluating the effectiveness of motivational interviewing in a community gambling help service. <u>Jelena Milic and Aditi Lohan</u></p> <p>Enhancing the therapeutic relationship as an agent of positive change. <b>(Brief Presentation)</b> <u>Peter Harris</u></p> <p>Targeting relapse prevention: RAQ's experience with problem gambling relapse prevention support groups. <b>(Brief Presentation)</b> <u>Don Secomb and Helen Poynten</u></p>
<p><b>1500 – 1530 Afternoon Tea</b></p>		

**THURSDAY LATE AFTERNOON 23 NOVEMBER 2017**

Room: Australia Room 1 & 2 (Chair: Pieter Remmers)	Room: Australia Room 3 (Chair: Fiona Loaney)	Room: Australia Room 4 (Chair: Keis Ohtsuka)
<p><b>1530- 1730 Concurrent Session 4A</b></p> <p><b><u>Algorithms Strategic Use</u></b></p> <p>Big data and faces behind the numbers. <u>Janine Robinson</u></p> <p>An International Collaborative Perspective on Integrating Risk Detection Algorithms as a Practical RG Tool for Gambling Operators &amp; Special Discussion on Risk Detection versus Player Feedback: Developing Separate Markers for Detecting and Reporting High-Risk Gambling Patterns. <u>Tony Schellinick and Tracy Schrans</u> <b>(Presentation and Panel Discussion – 90 minutes)</b></p> <p><b><u>Panel:</u></b> Moderator: Tracy Schrans Panel: Tony Schellinick Tony Azouri UK National Casino Forum (TBD)</p>	<p><b>1530 - 1730 Concurrent Session 4B</b></p> <p><b><u>Online Gambling – Decision making and behavioural influences</u></b></p> <p>Gambling risk groups are not all the same: risk factors amongst sports bettors. <u>Alex Russell</u></p> <p>Sports-tipping: skill, art or best left to a machine? <u>Lila Loielo</u></p> <p>Consuming darkness: dark cues encourage youth gambling behaviour. <u>Jasmina Ilicic</u></p> <p>Persuasive system design and technology providing creative solutions to minimise problem gambling. <u>Ben O'Rourke</u></p>	<p><b>1530 - 1700 Concurrent Session 4C</b></p> <p><b><u>Reaching Culturally and Linguistically Diverse Communities</u></b></p> <p>Exploring Intersectional links between culture and gambling: the case of Pacific people in New Zealand. <u>Komathi Kolandai-Matchett and Pesio Ah-Honi Siitia</u></p> <p>Addressing gambling impacts in remote Indigenous communities in the Northern Territory. <u>Charlotte Boyer</u></p> <p>The 2016 Census data: Arabic speaking community in greater Sydney area and implications for the need for provision of problem gambling counselling. <u>Randa Mazbouh-Moussa</u></p>
<p><b>1800 – 1900 ANNUAL GENERAL MEETING</b></p>	<p><b>Room: Australia Room 1 &amp; 2 (Chair: Alex Blaszczyński)</b></p>	

**FRIDAY MORNING 24 NOVEMBER 2017**

**0800 – 1100 Registration –**

**Room: Australia Room 1, 2 & 3 (Chair: Alex Blaszczyński)**

**Plenary Session 3: Michael Walker Memorial Lecture**

0900 – 1030 **Panel Discussion: Social media, big data and technology in gambling**  
**Moderator:** Prof. Alex Blaszczyński  
**Panel:** Micheil Brodie, Dr Luke Clark, Dr Daniel King and Dr. Jane Oakes

**1030 – 1100 Morning Tea**

**Room: Australia Room 1 & 2 (Chair: Paul Delfabbro)**

**1100 – 1300 Concurrent Session 5A**

**Co-Morbid Factors**

Prevalence and patterns of family violence in a New Zealand gambling help-seeking population. [Katie Palmer du Preez](#)

Family Violence among Help-seeking gamblers: the effect of having dependent children. [Maria Bellringer](#)

Gambling, alcohol, and sleep restriction: a losing combination? [Hannah Thorne](#)

Exploring how clients and referrers have experienced care provided by The Victorian State-wide problem gambling and mental health program. [Laura McCartney and Dr Robert Shields](#)

**Room: Australia Room 3 (Chair: Simone Rodda)**

**1100 – 1245 Concurrent Session 5B**

**Gambling, Harm and Politics**

Crime, compulsion, or convergence: Criminal justice system contact as a form of gambling harm. [Elena Campbell](#)

The harm-centred approach to gambling: Current questions and new developments.  
[Matthew Browne](#)

The politics of gambling.  
**(Brief Presentation)** [Margie Law](#)

Considering data: Multi-venue self-exclusion in the Northern Territory.  
**(Brief Presentation)** [Georgia Tranthem](#)

Grass roots approach to a modern gambling problem on Palm Island, Queensland.  
**(Brief Presentation)** [Lucy Stephens and Elaine Boyd](#)

**Room: Australia Room 4 Chair: (Mandy Tervit-Veasey)**

**1100 – 1300 Concurrent Session 5C**

**Responsible Gaming**

From symbolism to substance: Lessons from 100+ Responsible Gambling program assessments. [Sue Birge](#)

Examining the ethos of Responsible Gambling in staff training and what it means for gamblers. [Michelle Beckett](#)

Protective gambling strategies in a land based casino.  
[Leon Pillai](#)

Development of an evidence-based third-party exclusion intervention model for problem gamblers in partnership with Clubs NSW. [Anna Dawczyk](#)

**1300 – 1400 Lunch**

FRIDAY EARLY AFTERNOON 24 NOVEMBER 2017		
Room: Australia Room 1 & 2 (Chair: Nicki Dowling)	Room: Australia Room 3 (Chair: Nadine Grinblat)	Room: Australia Room 4 (Chair: Glenda Manne)
<p><b>1400 – 1530 Symposium 6A</b></p> <p><b><u>On-line Treatment Program</u></b></p> <p>Gambling Less: Findings from a pragmatic randomised trial of an online CBT Program for problem gambling.</p> <p>Chair: <u>Nicki Dowling</u> Stephanie Merkouris Simone Rodda Tony Clarkson</p>	<p><b>1400 – 1530 Concurrent Session 6B</b></p> <p><b><u>International Policy and Implications</u></b></p> <p>Consumer Protection through gaming laws and regulations in Macao: Progress, shortcomings, and future <u>Changbin Wang</u></p> <p>Technology as a driver of policy change? An analysis of gambling policy problem representations in Finland. <u>Jani Selin</u></p> <p>Gambling mystery shopper – the New Zealand experience. <u>Neove Christoforou</u></p>	<p><b>1400 – 1530 Concurrent Session 6C</b></p> <p><b><u>Innovation and Dysfunctional Gambling</u></b></p> <p>A cultural history of Chinese gambling – change of its nature and implication to modern gambling pattern among Chinese people. <u>William Li</u></p> <p>Testing the feasibility of using actuarially fair poker machines to reduce the social costs of gambling. <u>David Rowell</u></p> <p>Wagering on lottery outcomes – a disruptive way to bet? <u>Lindsay Shaw</u></p>
<p><b>1530 – 1600 Afternoon Tea</b></p>		

FRIDAY LATE AFTERNOON 24 NOVEMBER 2017		
Room: Australia Room 1 & 2 (Chair: Nerilee Hing)	Room: Australia Room 3 (Chair: Nicola Coalter)	Room: Australia Room 4 (Chair: Victoria Manning)
<p><b>1600 – 1730 Symposium 7A</b></p> <p><b><u>Wagering Marketing</u></b></p> <p>Effects of wagering marketing on vulnerable adults.</p> <p>Chair: <u>Nerilee Hing</u></p> <p>Matthew Rockloff Matthew Browne Alex Russell En Li</p>	<p><b>1600 – 1700 Concurrent Session 7B</b></p> <p><b><u>Brief Presentations</u></b></p> <p>Gambler’s Help integrated service activities. <b>(Brief Presentation) <u>Andreana Harrison</u></b></p> <p>Y4Y (Youth for Youth) Gambling Education Program. <b>(Brief Presentation) <u>Adela Colhon and Mina Hazar</u></b></p> <p>The evolution and opportunity of the online space for engaging help seekers – Social media communicators and clinicians working together. <b>(Brief Presentation) <u>Cassandra Jovic</u></b></p> <p>Ethical Messaging, health promotion and a campaign beyond a pamphlet – Red Flags: A public health campaign. <b>(Brief Presentation) <u>Tennele Shields</u></b></p>	<p><b>1600 – 1730 Symposium 7C</b></p> <p><b><u>Problem Gambling and mental health</u></b></p> <p>Problem gambling in people seeking treatment for mental illness.</p> <p>Chair: <u>Victoria Manning</u></p> <p>Nicki Dowling Simone Rodda</p>
<p><b>1900 for 1930</b> <b>CONFERENCE DINNER ‘till Late</b></p>	<p><b>Room: Australia Ballroom</b></p> <p><b>Dress: Smart Casual</b></p>	

Please note that all Concurrent Session presentations in the program are 30 minutes unless otherwise indicated  
Symposium = 90 minutes  
Brief Presentation = 15 minutes  
*All times are inclusive of question time.*

**Poster Presentations**  
**Thursday Lunch 1230 to 1330**  
**Collins Room**

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| 1. Pilot study of gambling behaviour among casino employees in Macau China.<br><u>Sut Mei Kam</u>   | 4. Assessing gambling related harm in New Zealand using disability weights.<br><u>Vijay Rawat</u> |
| 2. Video lottery and keno play across Canada: a mixed methods investigation of player preferences, motivations and behaviours<br><u>Shelley White</u> | 5. Illegal Gambling Among Hong Kong Chinese Adults.<br><u>Irene Lai Kuen Wong</u>                 |
| 3. Impact study of a Canadian approach to youth gambling awareness.<br><u>Adela Colhon</u>  | 6. Social Media campaign for stigma awareness and reduction.<br><u>Mina Hazar</u>                 |