



Many pathways: the diversity of gamblers and gambling behaviour

WEDNESDAY MORNING 23 NOVEMBER 2016

0800 – 1700 Registration

Room: Meeting room 3 & 4

Pre-Conference Workshop:

0900 – 1200

The Basics of Using Motivational Interviewing for Problem Gambling by David Hodgins

Ph.D., R. Psych. Head, Department of Psychology, University of Calgary, Alberta, Canada

(Must register for this session – places are limited – contact Ozaccom on 1800 814 611)

1230 – 1330 Lunch

Room:

Room: Grand Ballroom (Chair: Paul Delfabbro)

Plenary Session 1: Conference Opening

1330 – 1345

Welcome to Country Assoc. Professor Henrietta Marrie

1345 – 1400

Conference Opening Mike Sarquis, Executive Director, Office of Liquor and Gaming Regulation

1400 – 1500

Keynote Address Professor Nerilee Hing, Research Professor (Gambling Studies) Human Health and Social Sciences CQUniversity, Australia.

Topic: Responsible Gambling: Past, present and future perspectives.

1500 -1530 Afternoon Tea

WEDNESDAY AFTERNOON 23 NOVEMBER 2016

Room: Ballroom 1	Room: Ballroom 2	Room: Meeting Rooms 3-5
1530 - 1730 Concurrent Session 1A	1530 - 1730 Concurrent Session 1B	1530 - 1730 Concurrent Session 1C
<p><u>Responsible Gambling: Meanings and pathways</u></p> <p>Problem Gambling and Responsible Gambling: The right way forward. <u>Pieter Remmers</u></p> <p>An Australian Gambling Industry Overview and Responsible Gambling. <u>Nadine Grinblat</u></p> <p>A Social Responsibility Industry Collaborative Study on Customers' Lottery Play and Problem Gambling Behaviour. <u>Jasmine Loo</u></p> <p>Responsible Gambling and Harm: the view from the Victorian Responsible Gambling Foundation. <u>Serge Sardo</u></p>	<p><u>Youth Gambling and Sports Betting</u></p> <p>Youth Gambling Prevention: Understanding youth transitions and parental attitudes and behaviours. <u>Jamie Wiebe</u></p> <p>Preventing Gambling Related Harm: an online program for adolescents (study protocol). <u>Brittany Keen</u>, Fadi Anjoul, Alexander Blaszczyński</p> <p>Gambling and Sport: An implicit association study. <u>En Li</u>, Matthew Browne, Matthew Rockloff, Erika Langham, Hannah Thorne</p> <p>In the heat of the moment: impulse betting amongst Australian sports bettors. <u>Nerilee Hing</u>, Alex Russell, Peter Vitartas, En Li</p>	<p><u>Diversity in Treatment Seeking</u></p> <p>Attributional Styles, Social Stigma and Help Seeking Attitudes of Chinese Regarding Problem Gambling. <u>Wing-Chi Artemis Leung</u>, <u>Ngo Yi Candy Ng</u>, Chi Chuen Chan</p> <p>Help Seeking Behaviour of the Arab Clients in Gambling Counselling. <u>Randa Moussa</u>, Keis Ohtsuka</p> <p>Diversity in Gambling Behaviour Versus Diversity in Interventions. <u>Memoona Rafique</u>, Enaam Oudih</p> <p>Assisting CALD communities in rural regions. <u>Toowoomba Gamblers Help</u>, <u>Lifeline Darling Downs</u></p>
1800 – 2000 WELCOME COCKTAIL PARTY Sponsor –	Room:	

THURSDAY MORNING 24 NOVEMBER 2016

0800 – 1700 Registration

Room: Grand Ballroom (Chair: Paul Delfabbro)

Plenary Session 2:

0900 – 1030

Keynote Address – Professor David Hodgins, Ph.D., R. Psych. Head, Department of Psychology, University of Calgary, Alberta, Canada
Topic - Treatment-assisted and Self-directed Recovery in Gambling; Two sides of the same coin?

1030 – 1100 Morning Tea

Room: Ballroom 1

1100 – 1230 Symposium 2A

Symposium

Issues and Culturally Appropriate Harm Minimisation Strategies Related to Indigenous Gambling within Australia, New Zealand and Canada

Janis Koolmatrie, Layla Lyndon-Tonga, Suaree Borell, Sheila Wahsquaonaikezhik

Room: Ballroom 2

1100 - 1230 Concurrent Session 2B

Gambling Products: Innovation and Regulation

Simulated Gambling: recent rethinking and developments. Daniel King

Factors that Influence Compliance to Electronic Gaming Machine Regulation in Queensland: Industry and regulatory opinions. Lorraine Cherney

The Nature of Casino Gambling In Australia. Paul Delfabbro, Michael O’Neil, Steve Whetton

Room: Meeting Rooms 3-5

1100 - 1230 Concurrent Session 2C

Treatment Diversity

Collaboration Between the Victorian State Wide Mental Health and Gamblers Help Services to Enhance Outcomes for Clients. Vicky Northe, Leah Hutchinson, Michelle Arnel, Trish Rossi

The Outcome Rating Scale in the Gambling Help Service: Utility and challenges in a community counselling organisation. Elizabeth Howe, Jonas Ogonowski, Jemima Petch

The Far Edge: Reaching and rehabilitating problem gamblers in the NSW justice and corrections system. Alison Handmer, Richard Brading, Jodie Rollason, (Brief Presentation)

A Family Centred Approach to Working with Problem Gambling. Catherine Spini, (Brief Presentation)

1230 – 1330 Lunch
Sponsor –

Room:

Room:



THURSDAY EARLY AFTERNOON 24 NOVEMBER 2016

Room: Ballroom 1	Room: Ballroom 2	Room: Meeting Rooms 3-5
<p>1330 – 1500 Concurrent Session 3A</p> <p><u>Transitions in Gambling</u></p> <p>The Sweet Spot: Mitigating gambling harms, from prevention to treatment. <u>Janine Robinson</u></p> <p>Falling off the Radar: Whatever happened to responsible gambling and harm minimisation in Queensland. <u>Lorraine Cherney</u></p> <p>Research Evidence and Policy Development: A history and look at the future from a Victorian perspective. <u>Paul Marden (Brief Presentation)</u></p> <p>Development of Responsible Service of Gaming Training to Minimise Gambling Related Harm. <u>Hannah Drake (Brief Presentation)</u></p>	<p>1330 - 1500 Concurrent Session 3B</p> <p><u>Cultural Awareness and Indigenous Gambling</u></p> <p>Cultural Awareness Helps in Addressing Aboriginal Cultural Issues. <u>Ashley Gordon</u></p> <p>Overcoming the Shame Barrier: Talking about problem gambling in our community. <u>Melissa Miller, Sue Bertossa</u></p> <p>Colonialism as a Determinant in Indigenous Casino Gambling Research. <u>Darrel Maniowabi</u></p>	<p>1330 - 1500 Concurrent Session 3C</p> <p><u>Host Responsibility</u></p> <p>Servizio: Mobile host responsibility application developed at Christchurch Casino. <u>Tony Azouri</u>, Darren Henderson, Tim Bergin, Tom King, Stuart Anderson</p> <p>The LOTT Responsible Gambling Program Overview. <u>Glenda Manne</u></p> <p>Crown Melbourne Self Exclusion Program: Updates on the exploratory follow-up to self-exclusion from a casino. <u>Sonja Bauer</u>, Kate Earl, Susan McNulty, Joseph Bufalino</p>
<p>1500 – 1530 Afternoon Tea</p>		

THURSDAY LATE AFTERNOON 24 NOVEMBER 2016		
Room: Ballroom 1	Room: Ballroom 2	Room: Meeting Rooms 3-5
<p>1530- 1730 Concurrent Session 4A</p> <p><u>Theories and Frameworks</u></p> <p>Gambling Disorder: An addiction, impulse control or habitual disorder or does it really matter? <u>Alexander Blaszczynski</u></p> <p>How Effective is Your Addictions Counselling Framework? A discussion of second order change and integrated service delivery. <u>Steve Novak</u></p> <p>A Classification System to Assess the Impact of Behaviour Change Techniques Used for Problem Gambling. <u>Simone Rodda</u>, Stephanie Merkouris, Sean Cowlshaw, David Hodgins, Charles Abraham, Nicki Dowling</p> <p>The role of culture in problem gambling treatment. <u>Sally Gainsbury</u></p>	<p>1530 - 1730 Concurrent Session 4B</p> <p><u>Psychology of Gambling</u></p> <p>Gambling and Conceptions of Masculinity: How beliefs about risk, status and power influence gambling behaviour. <u>Christopher John Hunt</u>, Alexander Blaszczynski</p> <p>Intolerance of Ambiguity as a Personality Variable for Understanding Problem Gambling in Hong Kong. <u>Yau Shan Chung</u>, Chi Chuen Chan</p> <p>Awareness and Vigilance in Online Gambling. <u>Olivia James</u>, Paul Delfabbro</p> <p>Prediction of Problem Gambling From Erroneous Gambling Related Beliefs and Cultural Identity in Bicultural Australian Gamblers. <u>Keis Ohtsuka</u>, Anna Tiakanas</p>	<p>1530 - 1730 Concurrent Session 4C</p> <p><u>Addressing Harm from Indigenous Gambling</u></p> <p>New Tracks in the Northern Territory: A health promotion initiative to address gambling impacts in Indigenous communities. <u>Marisa Fogarty</u>, Nicola Coulter, Matthew Stevens, Donna Hunter</p> <p>Gambling is Just One of Many Risky Behaviours. <u>Sue Bertossa</u></p> <p>Capacity Building: Walking the Walk in the Northern Territory. <u>Nicola Coulter</u>, Janine Robinson</p> <p>Embracing Diversity and Reconciliation: Insights into the development of a Reconciliation Action Plan for the National Association of Gambling Studies. <u>NAGS RAP Working Group</u>, Marisa Fogarty, Ashley Gordon, Donna Hunter, Nicola Coalter, Erika Langham, Helen Breen</p>
1800 – 1900 ANNUAL GENERAL MEETING	Room: Meeting Rooms 3-5	

FRIDAY MORNING 25 NOVEMBER 2016

0800 – 1100 Registration –

Room: Grand Ballroom (Chair:)

Plenary Session 3: Michael Walker Memorial Lecture

0900 – 1030

Panel Session: Diversity and Gambling **Moderator:** Dr Keis Ohtsuka.
Panel members: Sheila Wahsqonaikezhik (Nishnawbe Aski Nation, Canada), Ashley Gordon (NSW Aboriginal Safe Gambling Services), Jasmine Loo (Monash, Malaysia), Marisa Fogarty (Australian National University), Other members TBC.
Commentator: Janine Robinson

1030 – 1100 Morning Tea

Room: Ballroom 1

Room: Ballroom 2

Room: Meeting Rooms 3-5

1100 – 1300 Concurrent Session 5A

Diverse Approaches to Treatment

Dispelling Myths for Counsellors and Clients. Rob Wootton

Gambling Help Service Viewed Through a Crime Prevention Lens. Derek Foster

A Place for Conversation: Narrative therapy and addressing problem gambling in vulnerable populations. Trish Nowland

Gambling Behaviours Among the Chinese Community: Interventions designed to encourage clients to share their journey of reducing gambling harm. Fong Ung (Brief Presentation)

Mindfulness for Gambling Urge Management. Jordan Whitehead (Brief Presentation)

1100 – 1300 Concurrent Session 5B

Perspectives on Self Exclusion

Evaluating the Evolution of a Strategy for Harm Prevention in the Shifting Gambling Environment. Neove Christoforou, Lisa Campbell

Advantages and Pitfalls of Self Facilitated Online Enrolment in Self Exclusion Programs. Dylan Pickering, Rowan Cameron, Alexander Blaszczynski

Many pathways to having a break: Multi-venue self-exclusion. Nicola Coalter, Georgia Tranthem

Revocation Assessment: Improving Engagement. Catherine Spini, Ben Lockhart (Brief Presentation)

How Disclosure and Non-Disclosure of Problem Gambling in Interpersonal Relationships Impacts Self-Exclusion Outcomes. Anna Dawczyk, Dylan Pickering, Alexander Blaszczynski, Scott Maitland (Brief Presentation)

1100 – 1300 Concurrent Session 5C

Gambling Related Harm

The Impact of Gambling on Children: Findings from the Victorian Assessing Gambling Harm Study. Hannah Thorne, Erika Langham

Problem Gambling Risk and Related Harms in the Northern Territory. Mathew Stevens, Maren Thoss

Gambling-Related Harm Amongst Men and Women: Considering the importance of family and friends. Anna Thomas, Andrew Armstrong, Maggie Yu

Intersections Between Gambling Participation and Harm. Sean O'Rourke, Kristal Yeung

1300 – 1400 Lunch

Sponsor –

Room:

FRIDAY EARLY AFTERNOON 25 NOVEMBER 2016		
Room: Ballroom 1	Room: Ballroom 2	Room: Meeting Rooms 3-5
<p>1400 – 1530 Concurrent Session 6A</p> <p><u>Epidemiology and Prevalence Studies</u></p> <p>An Exploration of the Population Level Harms of Gambling Using the Questions from the PGSI data from the 2008 and 2014 Victorian Prevalence Studies. <u>Rosa Billi</u>, Kristal Yeung, Christine Stone, Serge Sardo</p> <p>Counting the Harms from Gambling in the Northern Territory. <u>Matthew Stevens</u>, Maren Thoss</p> <p>The Australian Environmental Scan: an assessment of the features associated with automated and digitalised gambling products. <u>Tess Armstrong</u>, Matthew Rockloff, Phillip Donaldson</p>	<p>1400 – 1530 Concurrent Session 6B</p> <p><u>Technology in Treatment</u></p> <p>Online self-help interventions: Foundation innovations. <u>Tony Clarkson</u>, Serge Sardo</p> <p>Does Internet Delivered CBT Therapy Provide Another Pathway for Problem Gamblers from CALD Backgrounds. <u>Rony Kayrouz</u></p> <p>A reconsideration of the stepped care model: the timing and effectiveness of post intervention text messaging. <u>Simone Rodda</u>, Dan Lubman, Nicki Dowling</p>	<p>1400 – 1530 Concurrent Session 6C</p> <p><u>Community Counselling Services</u></p> <p>Meeting the Challenges of a Culturally Diverse Demographic in a Regional Area <u>Zoe Swan</u></p> <p>Gambling help community education in Queensland: issues and current practices <u>Julie O'Brien</u></p> <p>Review of the Changing Profile of Telephone and Online Gambling Help Seekers. <u>Jane Oakes</u>, <u>Judith Abbott</u>, Kitty Vivekananda, Orson Rapose, Victoria Manning, Dan Lubman (Brief Presentation)</p> <p>A 7 Day Follow Up Program to Increase Motivation for Change and Referral for Ongoing Support. <u>Judith Abbott</u>, Jane Oakes, Kitty Vivekananda, Dan Lubman, Orson Rapose (Brief Presentation)</p>
1530 – 1600 Afternoon Tea		



FRIDAY LATE AFTERNOON 25 NOVEMBER 2016		
Room: Ballroom 1	Room: Ballroom 2	Room: Meeting Rooms 3-5
	<p>1600 – 1730 Concurrent Session 7A</p> <p><u>Customer Care</u></p> <p>Host Responsibility: A snap-shot presentation of how a casino operator applies resources and prescriptive indicators to prevent and minimise gambling related harm. <u>Junior Toleafoa</u>, <u>Rob Burrell</u></p> <p>Using Technology to Develop a Tool to Protect At Risk Wagering Account Based Customers. <u>Glenda Manne</u>, Tim Dance, Sean Cooper</p> <p>Red Flags: Training videos. <u>Nicola Coulter</u>, Michael Roseth</p>	<p>1600 – 1730 Concurrent Session 7B</p> <p><u>Researching Gambling In Different Cultures</u></p> <p>Australian Indigenous Gambling: ethical methodological approaches. <u>Janis Koolmatrie</u> (Brief Presentation)</p> <p>Culture: the misused variable in gambling research <u>Erika Langham</u> (Brief Presentation)</p> <p>What’s the score for CALD communities in rural communities: a consideration of gambling patterns in South West QLD. <u>Jenny Withnall</u></p> <p>A Phenomenological Study of Vietnamese Australians and Gambling. <u>Sue Bertosa</u></p>
<p>1900 for 1930 CONFERENCE DINNER ‘till Late Sponsor –</p>	<p>Room:</p> <p>Dress: Smart Casual</p>	